

(The Evolution of) Post-Secondary Education:
A Computational Model and Results

Andreas Ortmann
CERGE-EI, Charles University
and
Academy of Sciences of the Czech Republic,
Prague, Czech Republic

Sergey Slobodyan
CERGE-EI, Charles University
and
Academy of Sciences of the Czech Republic,
Prague, Czech Republic

Samuel S. Nordberg
Bowdoin College, Brunswick, USA

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Abstract

We propose a computational model to study (the evolution of) post-secondary education. “Consumers” that differ in quality shop around for desirable colleges or universities. “Firms” that differ in quality signal the availability of their services to desirable students. Colleges and universities, as long as they have capacity, make offers to students that apply and qualify.

We study the dynamics and asymptotics for three nested variants of this matching model: the first variant replicates the Vriend (1995) model, the second stratifies both firms and consumers by quality, while the third variant of our model equips some firms additionally with economies of scale. The last variant of our model is motivated by the entry of for-profit providers into some segments of post-secondary education in the USA and empirical evidence that, while traditional nonprofit or state-supported providers of higher education do not have significant economies of scale, the new breed of for-profit providers seems to capture economies of scale in core functions such as advertising, informational infrastructure, and regulatory compliance. Our computational results suggest that this new breed of providers is likely to capture additional segments of that market.

Our model lends itself also to the study of such issues as the consequences of opportunistic behavior of firms (admittance of unqualified students for fiscal reasons) and the emergence of behaviorally different consumers (traditional “patronizers” vs “hoppers”), among others. Our computational results suggest that opportunism is a poor long-run strategy, that consumers are rather heterogeneous in their shopping behavior but that the mix of behaviorally different consumers is unaffected by the presence of for-profits or opportunistically behaving firms.

1 Introduction

Post-secondary education in the USA, formerly known there as higher education, has undergone dramatic changes over the past decade, see Ortmann (1997). The new label reflects new realities such as the increasing orientation of traditional higher education providers toward vocationalism, Breneman (1994), and the emergence of a new breed of higher education providers — publicly traded, degree-granting providers of post-secondary education, see Ortmann (2001) and Ortmann (1998), that we shall call for-profits from now. These for-profit “mutants” now represent about 10 percent of the post-secondary education institutions in the USA¹.

That for-profits have managed to invade the higher education sector as we knew it is little short of sensational. Higher education in the USA was, and still is for the most part, a heavily subsidized industry whose private not-for-profit and public segments were, and still are, subsidized through significant tax and regulatory breaks, Facchina, Showell, and Stone (1993), as well as significant donations. In addition, not-for-profit and public institutions of higher education in the USA do not have to pay investors a reasonable return. For-profits were, and are, thus clearly handicapped. How then could they succeed? This is the first question we address below.

For-profits invaded higher education initially by providing services to market niches such as information technology training and continuing education/workplace training for adults, see Ortmann (1998). In terms of the classification proposed by Zemsky, Shaman, and Iannozzi (1997), for-profits entered post-secondary education through segments 7 and 6, i.e. the segments in which one typically also finds community colleges. Over the past few years, for-profits have successfully moved up to segments 5 and 4, i.e., the segments in which one typically also finds state universities. It is thus an interesting question whether this invasion of ever higher segments of higher education through for-profit “mutants” can be stopped, or whether for-profits will ultimately invade segments 1 – 3, i.e. the “brand-name segment”. This is the second question we address below.

In addition to understanding why for-profits managed to invade higher education as we knew it, and what the future of these “mutants” is, we are interested in studying the consequences of opportunistic behavior of colleges and universities (e.g., admittance of unqualified students for fiscal reasons), viable quality improvement strategies for such firms, the emergence of behaviorally different consumers (traditional “patronizers” versus “hoppers”), and various other issues

¹The major publicly traded, degree-granting providers of post-secondary education in the USA (by way of their stock market symbols, APOL, UOPX, CECO, COCO, DV, EDMC, ESI, STRA, WIX) will generate an estimated \$4 billion in revenue in 2002 which represents about 2% of the higher education market as traditionally understood. The divergence between market share in terms of number of institutions and revenue reflects the particularities of the ways for-profits operate. Typically they have centralized administrative and curricular development facilities. Curricula are fairly regulated and replicated wherever possible. “Campuses”/learning centers are no frills and located for easy access. For more details, see Ortmann (1997, 1998, 2001).

explained below.²

Toward those ends, we propose a computational model that we ultimately intend to calibrate with data from post-secondary education in the USA (e.g., the data on which the VIRTUAL U simulation is based)³. Our model is a progression of three increasingly refined variants. Following exhortations in the literature (e.g., Axelrod (1997)), the first variant “reverse-engineers” and somewhat generalizes (especially the classifier system) an influential model of decentralized markets consisting of locally interacting boundedly rational and heterogeneous agents, Vriend (1995). This variant of our model is meant to establish a baseline and reference point that ties our refined versions to the literature. Indeed, we have been able to replicate reasonably well Vriend’s results (e.g., the service ratio approaching 1, approximately one third of consumers patronizing previously attended firms, etc.) Since his model presented a decentralized market with buyers and sellers not stratified by quality (as buyers and sellers of post-secondary education in the USA surely are), we introduce in our second variant (from here on “Q-model”) stratification by quality both of buyers and sellers. Our third variant (from here on “QES-model”) adds to the Q-model a new kind of firm that distinguishes it from other firms by its cost configuration, namely economies of scale. The QES- and Q-models are the computational laboratories in which we study the invasion of traditional higher education by publicly traded, degree-granting providers, their likely future trajectories, and the various other issues already mentioned.

The paper is structured as follows: Section 2 presents an outline of the matching process that we capture in our evolutionary model, a summary of the general form of our computational agents, and a summary of the basic structure and the pseudo-code of one of our programs. Section 3 summarizes briefly the experimental design and implementation and section 4 presents our findings so far. Section 5 provides a brief discussion of relevant literature. In Section 6 we proffer some concluding remarks including a sketch of work we intend to do next.

2 Structure of the matching model

In this section we discuss first the basic structure of the matching model. We then present the pseudo code for the evolutionary modelling technique that we used, namely the Steepest-Ascent Hill-Climbing algorithm cum GENITOR.⁴

²While our study is motivated by recent developments in post-secondary education in the USA, similar developments can also be observed in countries such as Germany that historically were much less open to curricular and other educational innovations.

³... but haven’t yet. VIRTUAL U is an ambitious attempt to build a Sim City like simulation of higher education in the US. It draws on real-world data in parameterizing the underlying simulation machines. See <http://www.virtual-u.org/> for more details.

⁴In the GENITOR algorithm, rules are ranked according to their fitness, and the probability of selecting a particular rule is proportional to its rank. Every n th period, two evolutionary operators (crossover and mutation) are applied to produce a new rule, which is inserted into the existing ranking and replaces an old rule. One of the advantages of the GENITOR algorithm, according to Chattoe (1998) and Whitley (1989), is the relative stability of the ranking, which

2.1 Summary of the matching model

Buyers (prospective students and/or their parents) and sellers (colleges and universities) of post-secondary education try to match optimally in a decentralized market for a number of periods. In the first period, buyers are randomly and uniformly distributed along a quality spectrum that is normalized to the interval $[0, 100]$. Likewise, in the first period sellers are randomly and uniformly distributed along a quality spectrum that is normalized to the interval $[0, 100]$.

Each period sellers have two actions available to them: producing slots which they then signal to prospective (and desirable) buyers. Currently we assume that firms know the quality of such buyers and require a minimum quality (defined as own quality minus `MAX_CONS_DIFF`). Each period buyers have three actions available to them: they can either try to patronize the firm they attended (`PATR`) or go to a firm that signalled them (`KNOWN`) and meets a given quality threshold (defined as own quality minus `MAX_FIRMS_DIFF`) or randomly choose some firm (`RAND`) with probability $\frac{1}{N_{firms}}$.⁵ If a buyer has to take into consideration the firm's quality, as in our Q- or QES-models, the `RAND` action does not apply and is not available. Buyers who are not able to take the `PATR`, `KNOWN`, or `RAND` actions (because firms do not accept them), do not get matched.

Table 1 summarizes behavioral rules (= actions), (number of) rules, our agents' internal states and preferences, their internal behavioral rules, and their interaction with the world. More detailed explanations following Table 1.

results in stable actions. Chattoe (1998) argues furthermore that the GENITOR algorithm closely resembles the real-world decision-making process in companies and humans.

In addition, the evolutionary technique that we use here is arguably the simplest programming technique and as such is a desirable baseline (e.g., see Chen, Duffy, and Yen (2002) and the critique of Valente (2002).)

Currently, firms update both parts of their rules (pairs of numbers of slots produced and signals) in every period, taking into account such perceived characteristics of the relevant market niche as actual demand and maximally possible demand. The probability of selecting a particular rule is proportional to its fitness, and every 50 periods one completely new rule is generated. Unlike firms, consumers have a set of rules (such as if satisfied last period then patronize same company again) that never changes.

⁵Adelman (2000) is a eminently readable sketch of the emerging "parallel universe of postsecondary credentials ... an education and training enterprise that is transnational and competency-based, confers certifications not degrees, and exists beyond governments' notice or control."

Table 1

CONSUMERS		FIRMS	
BEHAVIORAL RULES			
IF (SAT, no SAT, indifferent to SAT) AND (INFO, no INFO, indifferent to INFO) THEN (PATR, KNOWN, RAND)		(production, signal)	
NUMBER OF RULES			
18 (27)		20	
INTERNAL STATES			
Weights; own Q, firm attended last period, list of schools that are desirable		Weights; own Q, demand, avg. Q of consumers, target number of consumers, profit, average profit	
PREFERENCES			
MAX_FIRM_DIFF		MAX_CONS_DIFF	
INTERNAL BEHAVIORAL RULES			
<i>Rules for Selecting Rules</i> stoch. auction; reinforcement		<i>Rules for Selecting Rules</i> stoch. auction; reinforcement <i>Rules for Changing Rules</i> production and signaling adjustment, GA	
MATCHING PROTOCOLS			
Specification of firm selection		Specification of consumer selection	

The (behavioral) rules, internal behavioral rules of buyers, and internal states and preferences are as follows: Buyers maintain lists of rules, each with a conditional and an action part. The conditional part determines if a rule will be activated given the current state of the world, and enter the stochastic auction; the action part describes the action encoded in the rule that emerges the winner from the auction. Specifically, the action part encodes actions PATR, KNOWN, and RAND. In addition, buyers keep track of “strengths” (to be explained presently) of these rules, their own quality⁶, the index of the firm which

⁶Currently, our consumers do not change their quality. I.e. what school exactly they attend has no consequence for their educational outcomes. Firms thus face a fixed distribution of consumers in quality space. Given our current focus nothing seems lost through this restriction which could be relaxed easily. We note that there is quite some discussion about the value that colleges and universities add, see Altonji and Dunn (1996), Behrman, Rosenzweig, and

they attended last period, and a list of schools that are desirable (i.e., have a minimum quality). Every period, each buyer's rules participate in a "stochastic auction", with "bids" being proportional to the rules' strengths plus an error term. The winning rule's action is then performed and the consumer's payoff is realized next. Dependent on the consumer's satisfaction (satisfied when served, unsatisfied when not), the winning rule is reinforced positively (negatively) by adding (subtracting) a fixed number to (from) its "strength".

Like buyers, sellers maintain lists of rules that encode actions and the "strengths" of these rules as well as internal states and preferences, and internal behavioral rules. Rules encode pairs of integer numbers, one representing the number of units produced and the other the number of signals to be sent. Note that rules in this sense translate directly into actions. There are twenty such rules that are initialized randomly so as to represent various production–signaling combinations. As is the case for buyers, every period every seller's rules participate in a stochastic auction with bids being again proportional to the rules' strengths plus an error term. As in the case of buyers, the winning rule is then implemented and the firm's payoff is realized next. Dependent on the profit the firm made relative to some moving average of profits, the winning rule is reinforced positively (negatively) by adding (subtracting) a fixed number to (from) its "strength".

Note that the stochastic auction mechanism is equivalent to various forms of probabilistic enforcement learning recently proposed in the literature (e.g., Goeree and Holt (2001), Goeree and Holt (1999); Camerer, Ho, and Chong (2001); see also Bush and Mosteller (1951), Bush and Mosteller (1955)) as an approach that formalizes a wide array of experimental results on human decision making.

Table 2:

FIRMS	CONSUMERS
– make production and signaling decisions	
– signal	
	– choose firms, apply to one
– accept or reject consumers	
	– if rejected, choose another firm
...	...
– calculate profits, adjust quality	

Table 2 details top–down the timeline of interactions of sellers and buyers in Taubman (1996), and Tamura (2001).

each period. Every period, firms first make production and signalling decisions. Next, firms signal potential buyers. Only those buyers get signalled that are within a pre-specified range of quality ($[Q - \text{MAX_CONS_DIFF}, Q + \text{MAX_FIRM_DIFF}]$) that currently centers on the seller's own quality, up to the pre-determined number of signals that the firm has chosen to send in that period. This reflects the practice of colleges and universities to admit only those students that fulfill certain minimum quality standards and to diligently track the yield of various advertising and recruiting channels (i.e., not to waste recruiting efforts on candidates that can be expected to be out of reach or undesirable.)

Consumers then choose their firm from among the offers. Only those firms become candidates that are above a pre-specified quality that equals buyers' own quality minus MAX_FIRM_DIFF . This reflects the practice of the overwhelming number of students not to go to colleges and universities that are significantly worse than they are. It can also be interpreted as the result of decision making under constraints such as time or knowledge.

Since typically a student will be signalled by several colleges or universities, the question arises how he or she prioritizes among multiple offers. We assume that consumers collect all their offers and put those firms that satisfy a minimum quality on the list of desired firms. Consumers with winning rules that encode the KNOWN action then "apply" successively to randomly selected firms on their list of preferred providers. As soon as such a firm can and wants to provide, a match is accomplished.⁷ Consumers with winning rules that encode action PATR go directly to the firm that they attended the previous period (without checking quality because it must have been done at some point in past and because quality changes typically do not happen suddenly).⁸ Firms do not discriminate between consumers who patronize or those responding to offers.⁹

After buyers and sellers have been matched, firms compute their revenues, costs, and profits. They also update their quality as the weighted average of the quality of students that have chosen to enroll and current profits, with weight on profits being relatively small.¹⁰ While this approach to determine the quality of colleges and universities — essentially defining the quality of a school as the average of the quality of the students that it attracts — is admittedly simplistic, it captures arguably the most important aspect of what determines the quality of an institution (e.g., Rothschild and White (1993)). Specifically, it allows us

⁷Think of a student that collects all information he gets in a large folder and on D-day takes the first one that fulfills her or his aspiration level. If this attempt fails, the students randomly selects another firm with sufficiently high quality out of the folder.

⁸Other procedures are, of course, thinkable. For example, rather than selecting firms randomly, consumers might call on schools according to their quality. We doubt, however, that the majority of students make their selections with that kind of high-level rationality or that they have the information that would allow them to optimize in such a sophisticated manner, see Boylan (1998).

⁹This is, in a sense, in contrast to Kirman and Vriend (2001) where loyal customers could receive more or less preferential treatment. The implications of loyalty on the part of sellers remains an issue for future research. Again, we believe that this issue is not of material relevance for the issues we are interested in here.

¹⁰We calibrate this weight by requiring the average firm quality to be equal to 50. Other ways of calibration are, of course, possible.

to study the trade-off any typical college faces on the margin of admitting a rich but not so smart rather than a poor but brilliant student. Below we call such admittance of unqualified students for fiscal reasons opportunistic behavior. Last but not least, firms reflect on the usefulness of their strategy and adjust their production–signaling decision in a manner described in the next subsection.

This process repeats round after round after round. The matching process, in other words, is a dynamic process that evolves over a number of periods. The dynamic process is defined algorithmically in terms of the (behavioral) rules of our agents, their internal states and preferences, their repeated interactions, and — through internal behavioral rules that govern how rules are selected and changed — the evolution of rules toward some stable outcome.

2.2 Pseudo code

The following pseudo code presents the preceding summary of our matching model in a manner probably more palatable to programmers. Subroutines and parameters are in CAPITAL LETTERS while variables and programming language reserved words are expressed in lower case.

```

program MAIN;
begin
CREATE_FIRMS, CREATE_CONSUMERS
for iteration 1 to RUNLENGTH do
    RESET_FIRMS_AND_CONSUMERS
    FIRMS_CALCULATE_PRODUCTION_AND_SIGNALING
    FIRMS_SIGNAL_DESIRABLE_CONSUMERS
    CONSUMERS_SELECT_DESIRABLE_FIRMS
    FIRMS_ACCEPT/REJECT_CONSUMERS
    FIRMS_COMPUTE_PROFITS
    FIRMS_COMPUTE_AVE_CONSUMER_QUALITY
    FIRMS_UPDATE_QUALITY
    FIRMS_REINFORCE_WEIGHTS
    CONSUMERS_REINFORCE_WEIGHTS
    if iteration modulo 50 then run_GA on firms' rules
end

CREATE_FIRMS
    profit[0:MEMORY_SIZE]=0.
    rules[1:NUM_FIRM_RULES].weight=INIT_FIRM_WEIGHT
    RANDOMLY_GENERATE_RULES [PRODUCTION_&_SIGNALING_PAIRS]
    RANDOM_QUALITY[0:99]

CREATE_CONSUMERS
    rules[1:NUM_CONS_RULES].weight=INIT_CONS_WEIGHT
    rules[1] = 'IF not SAT AND no INFO THEN PATR'
    rules[2] = '...

```

```

rules[5] = 'IF not SAT AND INDIFFERENT to INFO THEN PATR'
rules[6] = '...'
rules[18] = 'IF INDIFFERENT to SAT AND INDIFFERENT to INFO
THEN KNOWN'
RANDOM_QUALITY[0:100]

RESET_FIRMS_AND_CONSUMERS
ADJUST_WEIGHTS_TO_[0,1]
RESET_DESIRED_FIRMS_LIST
RESET_SATISFACTION
WRITE_THE_STATE_VECTOR

FIRMS_CALCULATE_PRODUCTION_&_SIGNALING
SELECT_RULE (stochastic auction)
CALC (production, number_of_signals)

FIRMS_SIGNAL_DESIRABLE_CONSUMERS
for i = 1 to number_of_signals
SELECT_RANDOM_CONSUMER
if MIN_CONS_QUAL ≤ CONS_QUAL ≤ MAX_CONS_QUAL
then SEND_SIGNAL

CONSUMERS_SELECT_DESIRABLE_FIRMS
SELECT_RULE (stochastic auction)
if action = 'PATR' then firm_selected = last_firm
if action = 'KNOWN' then
firm_selected = 'NONE'
for i = 1 to NUM_FIRMS
SELECT_FIRM_FROM_AMONG_THOSE_THAT_SIGNED
if FIRM_QUAL ≥ MIN_FIRM_QUAL then
firm_selected = i
firm_desired[i] = true
end
end
last_firm = firm_selected
end

FIRMS_ACCEPT/REJECT_CONSUMERS
stock = production
demand = 0
for i = 1 to NUM_CONSUMERS
for j = 1 to NUM_FIRMS
if CONS.firm_desired = firm and firm.quality => MIN_FIRM_QUAL
then
demand = demand + 1
if stock > 0 then

```

```

                SERVE
                stock = stock - 1
                last_firm = firm
            end
        end
    end
end

FIRMS_COMPUTE_PROFITS
    profit = {price*min (production, demand) - cost(production, number_of_signals)}*qual

FIRMS_COMPUTE_AVERAGE_CONSUMER_QUALITY

FIRMS_UPDATE_THEIR_QUALITY
    quality = weight_quality*ave_consumer_quality + weight_profit*profit

FIRMS_REINFORCE_WEIGHTS

CONSUMERS_REINFORCE_WEIGHTS

RUN_GA
For k = 1 to NUM_FIRMS
    SELECT_TWO_PARENTS_FROM_TOP 25%_OF_RULES
    DO_CROSSOVER
    DO_MUTATION
    REPLACE_RULE_FROM_BOTTOM_HALF

```

3 Experimental design and implementation

3.1 Experimental design

The program code consists of 10 modules: MAIN.CPP, PARAMETER.H; RULE.H, RULE.CPP; AGENT.H, AGENT.CPP; CONSUMER.H, CONSUMER.CPP; FIRM.H, FIRM.CPP.

Consumers and firms are defined (= declared) in the respective .H modules and implemented in the respective .CPP modules. Both, consumers and firms are instantiations of AGENT.H and AGENT.CPP. This super-class declares data components of agents such as the given number of rules and their initial weights (parameterized in PARAMETER.H) and implements them.

The RULES modules define and implement the data components (such as the number of segments = actions, and the number of bits per segment) as well as the functions components (such as the crossover and mutation operators).

3.2 Experimental implementation

The key component of our modeling technique is the probabilistic selection of the active rule. As already pointed out, this is accomplished by way of a stochastic auction that is equivalent to various forms of probabilistic enforcement learning that have been proposed in the literature; it is also an approach that formalizes a wide array of experimental results on human decision making.

Every rule submits a “bid” proportional to its current weight or “strength”. A random number is then added to the bid. With a small probability, every bid can be discarded. Following Holland (1992), the winning bid pays an activation fee equal to its bid (without the random addition). This procedure makes sure that the “best” rule typically wins the auction but that inferior rules have a small chance to win, too. This operationalizes the fact that real-life buyers and sellers are boundedly rational and make their decisions under incomplete information, time pressure, or other cognitive constraints (Gigerenzer, Todd, & the ABC Research Group (1999); Todd and Gigerenzer (2000); Payne, Bettman, and Johnson (1988)).

Selection of the initial strength of a rule, its possible range (from zero to one in our case), the variance of the auction’s error term (especially if it is modelled as a uniformly distributed variable as it is currently in our case), and the discard probability, all influence two characteristics of the stochastic process generated by the stochastic auction: expected number of rules (not more than three or four in our case) and the variance of the number of rules that will be called to duty on a regular basis.

As can be seen from the pseudo code, strengths of rules are restricted to $[0,1]$. This is done to prevent early in the simulation the emergence of “runaway” rules that might lead to premature convergence. This renormalization reinforces certain parameterizations of the variance of the auction’s error term and the discard probability. (Note that for the same reason the standard deviation of the auction’s error term is larger early in the simulation.)

The reinforcement of firms’ active rules depends on the ratio of the current period profit to the average profit over the last 200 periods. This is motivated, first, by the parameterization in Vriend (1995) and, second, by our desire to stabilize our computational model within a reasonable runlength. Parameters of the model are selected in such a way that rules which consistently produce profits equal to the average cannot achieve the maximum strength of “1”; rather they converge to some $1 > \delta > 0$ instead. This construction is meant to reflect the never ending emergence of strategies that aim to beat the average performance. In our set-up, no seller rule will therefore be used forever and eventually new combinations of (production, signalling) pairs will be experimented with. This “new broom effect” facilitates adjustment to rapidly changing environment if other firms are behaving in out-of-equilibrium manner.

The specific modelling technique that we have employed — a Steepest-Ascent Hill-Climbing algorithm cum GENITOR — works as follows: If a firm’s demand (number of consumers that selected a firm in the current period) differs from its production, production is adjusted by 10% of the difference or 1

unit if 10% of the gap is less than 1. To adjust the number of signals, firms ignore patronizers and assume that consumers that show interest were signalled before. Firms calculate the expected marginal revenues of additional signals, and compare the marginal costs of additional signals. For firms with very low quality, this mode of calculating the optimal number of signals might lead to negative profits. To avoid making losses, firms cap the number of signals by a value that allows them to break even, assuming that every unit that is produced is sold. Firms adjust towards their optimal expected signal 10% of the gap if their demand in this period is insufficient (less than production). If the current demand is higher than current production, firms cut 5% of the current signal level¹¹.

4 Findings

Below we first describe specific parameter values that we used to implement our model as well as various treatments that we ran to explore some of the issues that we are interested in.

4.1 Parameters and treatments

Table 3 below summarizes all relevant parameters common to our three treatments (the Q-model, the Q-model with moral hazard, and the QES-model) and also relates these parameters to those employed by Vriend (1995). For all these treatments we used a uniform distribution of both producers and consumers on the interval $[0,100]$.

¹¹As can be verified by looking at the FOCs of the profit function, the derivative of profit with respect to signals is negative if demand is greater than production (although it does not give us quantitative guidance); if demand is less than production then the FOC allows us to compute the optimal adjustment.

Table 3

Run-length	3000 periods	Vriend (1995)
Production cost (maximal quality)	.25	Vriend (1995)
Signal cost (maximal quality)	.025	Vriend (1995) = .08
Price (maximal quality)	1	Vriend (1995)
Average number of consumers per firm	100	Vriend (1995)
Maximum acceptable quality gap, consumers	10	NA
Initial rule weight, firms	0.3	Vriend (1995)
Initial rule weight, consumers	0.5	Vriend (1995)
Steady state weight δ of an average rule, firms	0.65	NA
Stand dev of the auction error term, firms, $N(0, R)$	0.075 to 0.03	Vriend (1995)
Stand dev of the auction error term, consumers, $N(0, R)$	0.00875	Vriend (1995)
Parameter b_1 , firms	0.25	Vriend (1995)
Parameter b_1 , consumers	0.1	Vriend (1995)
Parameter b_2 , firms	0.4	Vriend (1995)
Parameter b_2 , consumers	0.1	Vriend (1995)

The first of the three treatments that we used (from here on T1) employs the Q-model in order to generate baseline equilibrium distributions of firms across the quality spectrum. It was furthermore, and importantly, used to calibrate our other treatments. The second of the three treatments (from here on T2) still employed the Q-model but inserted a small fraction of opportunistic firms in the set-up. Such firms accepted consumers whose minimum quality was 12 rather than 10 points below their own quality. The last treatment (T3) employs the QES-model to study the emergence of for-profits in post-secondary education. Specifically, to recall, we equip a subset of firms with economies of scale once it has reached minimum efficient scale.

Since scaling effects are notorious, we controlled for them by implementing treatments T1 through T3 with combinations of 10 firms/1000 consumers (Scale0 from here on), 12 firms/1200 consumers (Scale1) and 24 firms/2400 consumers (Scale2). Table 4 below summarizes our 3x3 design, detailing the number of runs in each cell and the number of mutants for treatments T2 and T3 across all scales.

Table 4

treatments\scales	10 firms/1000 consumers	12 firms/1200 cons	24 firms/2400 cons
T1: Q-model	20 runs	20 runs	20 runs
T2: T1 + MH	20 runs (one mutant)	20 runs (one mutant)	20 runs (three mutants)
T3: QES-model	20 runs (one mutant)	20 runs (two mutants)	20 runs (three mutants)

4.2 Results

For the most we refrain from too detailed a summary and restrict ourselves to what we consider the essential characteristics of all runs in a treatment cell. A set of figures presenting all 180 runs may be obtained from the authors upon request.

4.2.1 Equilibrium distributions of firms across the quality spectrum

We first look at the distribution of firms after 3000 iterations.¹² As we will see, firms occupy well-defined “slots” in the quality spectrum, or market niches characterized by quality ranges (which we shall call, following Zemsky, Shaman, and Iannozzi (1997), “segments”). As we will also see, these segments are typically occupied by clusters of firms. We shall use the terms “segments” and “clusters” interchangeably throughout the remainder of this manuscript.

Baseline treatment T1. In appendix A we show that, theoretically, we should have 6 clusters for all firm numbers modulo 6.¹³ We also show that other numbers of firms (such as 10 in Scale0) lead to less stable configurations of clusters for small numbers of firms.

Looking at 10 firms and 1000 consumers (Scale0), we find indeed that firms “flock” into 6 to 8 clusters, with the clear mode being 7, Figure 1, and 8 being a not to distant second, Figure 2. Switching to Scale1 (12 firms/1200 consumers) and Scale2 (24 firms/2400 consumers) we observe 6 clusters of 2 and 4, as theoretically predicted, Figures 3, 4. The number of firms in each cluster is rather constant, with occasional eruptions and displacements reflecting the probabilistic nature of our modeling technique, Figure 5. Interestingly, but in light of our calculations in appendix A not surprisingly, such displacements regularly result in an exchange of members of adjacent clusters. We note that similar results pertain for exploratory runs with scales of 20/2000 firms/consumers, as well as 40/4000, 48/4800, and 120/12000. This suggests that the design laid out in Table 4 is sensible. We note, finally, that clusters are distributed equi-distantly. This result is also independent of scale.

From the above it follows that scale is important in two respects. First, only scales modulo 6 can be accurately described by our symmetric steady state calculations. In other words, there is a large degree of freedom for scales that are not of modulo 6, especially if the number of firms is rather small. As we increase the number of firms, it becomes less important whether the number of firms is modulo 6 or not. This is good news because it means that the computational

¹²As we document in the following subsection, convergence to relatively stable configurations occurs in T1 within the first few hundred iterations. Even in T2 and T3, the distribution of firms stabilizes between 500 and 700 iterations (in a sense that we shall make more precise below).

¹³We note that this number is a function of the width of the quality range and the width of the segment (to be made precise later). Ceteris paribus, increasing the quality range leads monotonically to higher number of clusters.

model that we propose here is rather insensitive to integer constraints. Second, as we increase scales, we find — somewhat contradicting our initial intuition — a rather stable configuration of six clusters or segments which attract whatever number of firms populate our computational laboratory.

Moral hazard treatment T2. Looking at 10 firms and 1000 consumers (Scale0), we find that a sole opportunistic firm almost never increases its position in the quality spectrum after the initial adjustment process. In fact, firms roughly maintain their position, Figure 6, or drift down in the quality spectrum with about equal probabilities, Figure 7. In Scales 1 and 2 the opportunistic firms never manage to markedly increase their position in the quality spectrum after the initial adjustment process. In fact, these firms roughly maintain their position or drift down in the quality spectrum with about equal probabilities (but they sometimes do so quite dramatically, Figure 8). We note that this detrimental effect is particularly pronounced for firms that start with very high quality. We observed instances of firms losing 60 quality points. We note also that drift downward is truncated for firms that start with low quality, hence for all scales firms actually are slightly more likely to drift down than to maintain their position. The results reported here emerge from the very mild parameterization of moral hazard that we chose; increasing the moral hazard parameter shifts systematically more weight to downward drift. In fact, doubling the moral hazard parameter (i.e., decreasing the quality of the worst student from $Q - 12$ to $Q - 14$) in Scale2 leads to the offending firm almost always (more 90%) going to the bottom of the quality spectrum.

For-profit invasion treatment T3. Looking at 10 firms and 1000 consumers (Scale0), we find that a sole for-profit firm never decreases its position in the quality spectrum after the initial adjustment process. In fact, for-profits increase their quality 80% of the times, often dramatically so, Figure 9. In three of the four cases where they did not, they started out being the firms with the lowest quality, in the remaining case the one with the second lowest. Looking at Scale2 (24 firms, 2400 consumers, three mutants), we find that the for-profits always move up to the top cluster, displacing in the process incumbent high quality firms. The key difference lies in the timing; some for-profits take longer than others — in a few cases nearly the complete run, Figure 10. However, more often than not they move up the quality spectrum with amazing speed (within a couple of hundred iterations). Looking at Scale1 (12 firms, 1200 consumers, two mutants), we find that about three out of four for-profits move up all the way to the top, with the remainder almost always moving up but often getting stuck in segments below the top.

There are various metrics that could quantify the trends above. Table 5 summarizes one such metric.

Table 5

		$\overline{Q}_{end} - \overline{Q}_{start}$		
		min	avg \pm std	max
	T1, average for all firms	-3.0	3.1 \pm 4.2	9.8
Scale0	T2, opportunistic firm	-20.3	-4.5 \pm 8.8	8.9
	T3, for-profit mutant	-0.3	24.0 \pm 20.1	68.3
	T1, average for all firms	-3.6	3.5 \pm 5.3	12.6
Scale1	T2, opportunistic firm	-10.6	-0.4 \pm 3.4	5.3
	T3, for-profit mutant	-1.03	29.6 \pm 25.1	84.8
	T1, average for all firms	-9.0	1.8 \pm 5.0	14.2
Scale2	T2, opportunistic firms	-56.7	-8.5 \pm 11.6	3.9
	T3, for-profit mutants	0.5	40.9 \pm 25.7	85.6

\overline{Q}_{end} and \overline{Q}_{start} denote average quality of a firm during the last 500 periods and periods 100 — 500, respectively¹⁴; therefore $\overline{Q}_{end} - \overline{Q}_{start}$ is a measure of the change of a firm’s position in the quality spectrum over time. This measure quantifies in particular the default outcome of opportunistic firms moving down and for-profits moving up in quality for all investigated scales discussed above informally. Compare, for example, row 1 of Scale0 with rows 2 and 3 respectively. Clearly the average quality change for all firms in T1 (3.1) is larger than that of opportunistic firms in T2 (-4.5) and smaller than that of for-profits in T3 (24.0). Along similar lines note that the quality change range has increased dramatically for for-profits (going from 9.8 to 68.3 at the upper limit.) Similar effects can be observed for Scale1 and Scale2.

Turning to the difference across Scale1 and Scale2 (in order to avoid the confounding influence of integer constraints), the key result is that opportunistic firms tend to fare much worse in Scale2 (lower end of range being -56.7) than in Scale1 (lower end of range being -10.6). Relatedly, we see a stronger average downward movement of opportunistic firms for Scale2 (-8.5; in contrast to -0.4 for Scale1). And somewhat analogously, we see a stronger upward movement of for-profits for Scale2 (40.9; in contrast to 29.6 for Scale1).

The correlation between firms’ mobility and scale has a straightforward rationale: when a firm, for some reason, manages to get more than its equilibrium share of its segment, its increment in quality will be proportional to profits, which are in turn proportional to the number of consumers. Grabbing an additional 5% of a segment with 300 consumers adds 0.18 quality units to an average firm; an additional 5% of a segment with 100 consumers adds just 0.06 quality units to an average firm. Analogously, competitive advantage (for for-profits) or disadvantage (for opportunistic firms) translates more readily into more pronounced quality changes and hence into more turbulent environments as the

¹⁴We do not incorporate the first 100 periods because several hundred periods are needed for the initial noise to get worked out of the system. Including these 100 periods makes the data noisier but does not change any of the qualitative results. Excluding more initial periods would not leave enough periods for averaging before the increasing returns to scale regime for for-profits kicks in in period 501.

number of firms and consumers per segment increases. Less stability creates, of course, more opportunities, both positive and negative, for mutants.

4.2.2 Convergence toward equilibrium distributions

Typically, especially in baseline treatments T1, the segment in which the firm will find itself depends on its initial rank: If a firm is, to take the Scale2 example, one of the top four firms initially, it is likely to end up in the top segment even if its initial quality lies significantly below the predicted quality of the cluster. The implicit adjustment process takes roughly between 200 (Scale1) and 400 (Scale2) iterations.

Thus, while convergence to the equilibrium location is relatively fast, we do observe occasional eruptions and displacements in quality even in the absence of opportunistic firms or entrants with economies of scale. A firm that moves up or down the quality spectrum for some reason typically dislodges another firm from the segment it invades. While the number and location of segments is relatively stable, there is quite some jockeying going on for those segments.

Opportunistic firms (T2) or entrants with economies of scale (T3) complicate the picture, generating more eruptions and displacements and slower convergence toward the equilibrium distribution. In fact, we often see cascade-like sequential convergence toward the equilibrium distribution, see Figures 10, 11.¹⁵

4.2.3 Signaling, production, and demand trends

Even though we initialize with widely off-equilibrium quantity-signalling pairs (recall that both number of slots and number of signals are drawn from an initial distribution whose support is the integers between 0 and 1023), production and demand tend to converge to their equilibrium values (independent of scale 100 for slots, dependent on scale 450 – 950 for signals) within the first 500 periods, both in the aggregate and for individual firms, see a typical aggregate picture in Figure 12. Signaling, however, converges much more slowly, and is much more volatile: a typical stochastic fluctuation in the firms’ demand (10 to 15 %) can lead to a much larger change in the perceived optimal signal level. As a result, adjustments to the signaling level are much larger than adjustments in production. An additional source of uncertainty arises because of the local nature of the information that firms collect. To calculate their optimal signal level, firms have to estimate their “target audience”, or the number of consumers who can potentially accept a firm’s offer. Even if the firm correctly knows the consumers’ preferences (the maximum acceptable quality gap), as we currently assume, it still has to know the number of consumers in its segment to correctly calculate the target. We assume that the firms know only the total number of

¹⁵We have computed a measure of deviations of firms from the theoretical equilibrium — essentially the sum of squares of deviations — for all runs mentioned in Table 4. These computations give a measure of convergence beyond our informal discussion above; they are available from the authors upon request.

consumers and estimate the share of their “target audience” during the process of signal allocation. This estimation introduces an additional error term into the calculation of optimal signal level. Obviously, this can be easily corrected.

4.2.4 Consumers: “patronizers” versus “hoppers”

We now turn our attention to the emergence of behaviorally different consumers (traditional “patronizers” versus “hoppers”).

Rule weights versus rule usage. There is no real difference regarding rule weights and rule usage across treatments (T1 – T3). Specifically, the same four KNOWN and the same four PATRONizing rules have some significant albeit differing weights and usage across all treatments as well as all scales.¹⁶

Rule weights and usage of KNOWN and PATRONizing rules. The usage of PATRONizing rules decreases while the usage of KNOWN rules increases with the number of firms. For large numbers of firms (such as Scale2 in our computations), usage of PATRONizing and KNOWN rules bifurcates quickly but is ultimately stable (at roughly .3 and .7).¹⁷ For smaller number of firms (such as Scale0 and Scale1 in our computations), the usage of these two kinds of rules converges quicker than for larger numbers. Additionally, PATRONizing rules are used more often.

*Rule weights and usage of specialized and generic rules*¹⁸. While the usage of specialized and generic rules seems to be independent of scale, specialized rules are used much less than generic ones (roughly 1 out of 5 times). This results seems due to the already documented fact that only eight rules are typically used of which two are specialized. Therefore, the usage pattern seems for the most part determined by the relative number of relevant specialized and generic rules.

Heterogeneity of consumers as measured by rule usage. Some consumers never use KNOWN and some never use PATRONizing rules. Some consumers use one of the eight “good rules” about half of the time. This is true for all treatments and all scales. The latter result is due to the (rather small) standard

¹⁶In our model, consumer rules have the following form: ‘**IF** (SAT, not SAT, indifferent to SAT) **AND** (INFO, not INFO, indifferent to INFO) **THEN** (KNOWN, PATR)’. There are thus $3 \times 3 \times 2 = 18$ different rules for every consumer. Here SAT means satisfaction last period, and INFO a presence of signals from firms in a current period. Out of 18 rules, 10 include ‘not SAT’, ‘no INFO’, or both. These contingencies are very rare. Average satisfaction rate is 0.96–0.97 across scales and treatments, leaving 3–4% to cases of ‘not SAT’. Average number of signals per consumers varies between 4.5 for Scale1 and 9.5 for Scale2, thus making the prospect of a consumer being not signaled a highly unlikely one. In a symmetric steady state, all consumers can be potentially served by a firm, and thus the situation when a consumer finds herself outside of all firms’ segments is extremely improbable as well. The remaining 8 rules are the ones that are actually used by the consumers.

¹⁷The same result was obtained for exploratory runs with 120 firms and 12000 consumers. We note that this result coincides with Vriend (1995) where consumers were patronizing approximately 1/3 of a time. This is interesting because the stochastic auction in Vriend (1995) was skewed towards KNOWN rules (they were given two tries in a stochastic auction).

¹⁸We call a rule “specialized” if it is not indifferent to both SAT and INFO in its condition part. If condition part of the rule includes at least one “indifferent to...” statement, we call such a rule “generic”.

deviation of the error term in the auction for consumers. A larger standard deviation would lead to somewhat more varied rule usage.

5 Related literature

The computational matching model presented above has at least three reference points in the literature.

First, there is the classic work by Gale and Shapley (1962) on college admissions and the stability of marriage and later related work on two-sided matching (e.g., Roth and Sotomayor (1990), Roth and Xing (1994), Roth and Xing (1997); Roth and Peranson (1999); Todd and Billari (2002); Simao and Todd (2002); Pingle and Tesfatsion (2001); Vriend (1995); Kirman and Vriend (2001); Weisbuch, Kirman, and Herreiner (2000)). This literature has theoretically illustrated the heavy mathematical machinery necessary to model matching processes; it has also provided compelling evidence both theoretically and empirically on the importance of institutional arrangements that prevent, say, lower-ranked market participants from “jumping the gun” on other (higher-ranked) market participants and, exploiting well-known psychological phenomena such as loss aversion, push them into decisions that they might come to regret. In the context of post-secondary education in the USA, this issue is currently on the front-burner as a number of colleges and universities are considering throwing out their “early admissions” policies, see Schemo (April 26, 2002). Computational models like ours are well suited to study such issues and we shall do so in future work.

Second, there is work that documents the important changes in higher education. What little is out there in academic journals, has already been mentioned in the introduction above, so we just mention that much of the relevant information on those developments is currently available only in official SEC forms or the research reports of investment houses; for details, see Ortmann (1998).

Third, the literature on modeling of social processes through GAs and related evolutionary programming techniques. Arthur (1994), Arthur (1991) argued persuasively the case for agent-based models of interactions of boundedly rational, and heterogeneous agents. Arthur (1994) pointed out that such models are grounded in plenty of evidence. Indeed, much of the recent evidence in experimental economics (e.g., Nagel (1995); Stahl (1996), Stahl (1999), Stahl (2000); Stahl and Wilson (1995); Costa-Gomes, Crawford, and Broseta (2001)) and experimental psychology (e.g., Cosmides and Tooby (1996); Gigerenzer, Todd, and ABC Research Group (1999)) has reinforced the impression that Arthur got it right — people (whether real or fictitious such as organizations) are “intuitive statisticians” (Cosmides & Tooby) who inductively keep track of the performance of a set of plausible, simple models of the world that they can cope with. When it comes time to make choices, people act upon the currently most credible (and possibly most profitable) one. The others they keep at the back of their mind, so to speak. Arthur (1994, p. 407, slightly edited), Arthur (1991) made a similar argument but also stressed the importance of calibrat-

ing computational agents so as to accurately reflect how human agents learn. Not much attention has been paid during the last decade to this exhortation (although recent developments to compare the performance of human and computational agents in more or less identical settings, e.g., Chen, Duffy, and Yen (2002), Pingle and Tesfatsion (2001), are encouraging signs).

What Arthur (1991) did not stress was the analogous importance of embedding both computational and human agents in environments that mimic the essential features of the real-world situation that they attempt to study. Plott (1987) has proposed, in a different context, a “parallelism postulate” — the challenge to experimental economists, especially if they give advice to policy makers, to create as test-beds small-scale versions of the situation that they study. Simon (1956) has captured the need to understand both — agents and environment — in his metaphor of the two being like a pair of blades of scissors; one without the other is of little use.

A number of authors (e.g., the already mentioned Michalewicz (1999); Mitchell (1996); and Chattoe (1998)) have voiced concern about the leeway that evolutionary modelling techniques allow and that — like a parameterization of an experiment — subjects any computational model to the real danger of being a mere example, an example for that matter that may be rather unrepresentative as regards the complete set of sensible parameterizations. Axelrod (1997) has enumerated some of the problems that complicate replication of computational simulations (and re-engineering of extant model).

Our own experience supports Axelrod’s specific exhortation to make as unambiguous and complete model description and presentation of results and to facilitate other researchers’ attempt to re-engineer one’s model (see also the related discussion in Valente and Andersen (2002) although we have our own reservations about the approach they propose.) Replicability, in our view, is the hallmark of good science among experimental economists and psychologists alike (Hertwig and Ortmann (2001) and the commentaries on that article) and it seems worthwhile to establish it as a fundamental methodological tenet; for other tenets see Hollenbeck (2000).¹⁹

6 Concluding remarks

We have proposed a computational model to study (the evolution of) post-secondary education. While our model is motivated by developments in the USA, the insights it generates should be easily transferable to related developments in other countries. While we intend to calibrate our model with data from the USA (or other countries, for that matter), and while we believe that it captures key aspects of post-secondary education, we currently use our computational model primarily as a computational laboratory. It is useful to conceptualize such a laboratory as culture-dish, as Tesfatsion (2002) does, that allows us to explore how macro regularities might emerge through the repeated local

¹⁹In this spirit, we will make available our code to interested researchers.

interactions of boundedly rational, heterogeneous agents and from the bottom up.

The computational model proposed here improves on existing matching models in the Evolutionary Programming literature (e.g., Vriend (1995); Kirman and Vriend (2001); Tesfatsion (2001); Pingle and Tesfatsion (2001)) by introducing differences in quality on both the demand and supply side. Our computational laboratory enables us to do comparative statics exercises of changes in key parameters like the degree of opportunism that colleges and universities allow in their admittance policies. Likewise, it allows us to understand better the likelihood of for-profits making inroads into post-secondary education. One might also want to study successful implementation of strategies against early admission or different matching mechanisms.

While for the time being we consider our computational model a mere representation of existing or actual processes rather than an accurate model of post-secondary education, we believe that our computational agents' decision making is a reasonable approximation of real agents' decision making. Making our computational model a more reliable laboratory of post-secondary education requires, in our view, not so much a more refined calibration of our computational agents than a more refined mapping from post-secondary education to our computational model.

Toward such a refined mapping, we shall implement in future work a distribution of consumer quality that represents more closely the distribution of students in the USA (which surely is not uniform, as we have assumed so far: we intend to proxy it through measures of quality distribution such as GRE or SAT scores that are readily available in the literature.) One interesting thing to observe will be how different distributions of consumer quality affect rankings of firms. (Or, how in turn it will affect the distribution of consumers if we endogenize quality.)

Another refinement that we intend to introduce is a turnover in buyers and sellers, with continued entry and exit especially of buyers. (Sellers in higher education tend to exist for remarkably long periods of time; the birth and death rate is less than 2 percent.) Varying population size, in contrast, does not strike us as a problem worth pursuing since enrollments – while steadily growing – are rather stable, even through business cycles.

Yet another refinement we intend to study are the effects of (differential) levels of knowledge. We are particularly interested in understanding what happens if firms do not know consumers' quality or preferences (as parameterized by `MAX_FIRMS_DIFF`) well, or if consumers systematically overestimate their own quality (a psychological fact for individuals well-documented in the literature.) For example, firms believe that consumers will accept a firm that is 10 quality units below her, but consumers accept only the schools that are at least as good as themselves. We could also have more complicated situations of asymmetric information such as firms or buyers having heterogeneous perceptions.

In the introduction we enumerated the key questions that motivated our study. As mentioned, these questions were motivated by recent developments in post-secondary education in the USA. If indeed our computational model

speaks to that issue (a point that at this point we would be hesitant to gamble on with high bets), then preliminary answers to our initial questions are as follows:

Questions: For-profits were, and are, clearly handicapped. How then could they succeed? Can the invasion of ever higher segments of higher education through for-profit “mutants” be stopped, or will for-profits ultimately invade segments 1 — 3, i.e. the “brand-name segment”?

The answer is clear — if firms manage to produce beyond their minimum efficient scale (which in our current parameterization they are very likely to do), they are bound to move up in the quality spectrum. The speed of this process is moderated by the initial quality of the mutant, by the degree of economies of scale, and by the degree of competitiveness of the environment (what we called “scale” above).

Question: What are the consequences of opportunistic behavior of colleges and universities (e.g., admittance of unqualified students for fiscal reasons)?

Recall that opportunistic firms are those that admit more than their fair share of unqualified students for fiscal reasons. So far we have observed that opportunistic firms tend to drift down the quality spectrum. In fact, they do so remarkably quickly for what seems rather small degrees of opportunism (e.g., already for a move from a maximum acceptable gap of 10 to one of 12 and 14, i.e., by an increase of the admittance interval of 10% and 20%, respectively.) In the long run, the equilibrium level of quality for opportunistic firms is that at the bottom of the quality distribution.

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A Theoretical equilibrium configurations

In the following we describe the symmetric steady state of the Q-model. “Symmetric steady state” denotes situations where every firm serves the same number of agents, where every firm has the same profit share (which is indeed what we observe empirically), and where quality of the firm equals average quality of its consumers. We calibrate the model so that average firm quality \overline{Q} equals average consumer quality of 50 (which given our assumption of uniform distribution of consumers along the quality spectrum $[0,100]$ is what we can expect on average.) We note that symmetric steady state implies $\overline{Q} = 50$ but that the reverse implication does not necessarily hold. Since firm quality is defined as a weighted sum of both average consumer quality and profits, we begin with the profit weight calibration before proceeding with an analysis of the equilibrium number of clusters and, in fact, the exact location of the clusters (cluster configuration).

A.1 Profit weight calibration

A firm’s quality is updated according to the following rule,

$$Q = w_1 \cdot Q_{avg} + w_2 \cdot \pi, \tag{1}$$

where Q is the firm’s quality, Q_{avg} the average quality of its consumers, π the firm’s profits, and w_1 and w_2 are weights. Symmetric steady state profits are given by

$$\pi = \frac{N}{[Q]} \alpha Q,$$

where N is the number of consumers per firm (100 in all runs), $[Q]$ the quality range (100 in all runs), and α the profit share (average α is 0.46 – 0.48 for different configurations, with a standard deviation 0.02 – 0.03). Note that α is determined experimentally.

The requirement that $Q = Q_{avg}$ amounts to $Q(1 - \alpha w_2) = Q w_1$, or $w_2 = (1 - w_1)/\alpha$. The empirical value of w_2 which prompts $\overline{Q} = 50$ is indeed very close to the one just derived. For example, with 24 firms and $\alpha = 0.48$, $w_1 = 0.95$, the derived value $w_2 = 0.107$, while $\overline{Q} \approx 50$ requires an empirical value of $w_2 \sim 0.104$.

A.2 Equilibrium number of clusters

In this subsection we show why the configuration that we observe in most runs with number of firms modulo 6 (6 relatively tight clusters of firms) is a stable symmetric steady state for our choice of the quality range. For the sake of the argument, assume that firms’ quality is adjusted according to (1) with $w_1 = 1$ and $w_2 = 0$, *i.e.*, a firm’s quality equals the average quality of its consumers. (Runs with this quality adjustment rule reveal the same distribution of 6 relatively tight clusters of firms.) Additionally assume that if a given number of T

consumers can be served by n firms, then T/n of them will be served by every firm, that is, competition leads to even distribution of consumers among firms in equilibrium. A firm will accept customers who are at least of quality $Q - \Delta$, where Q is the firm's quality. A customer will accept a firm that has at least quality of $Q_{cust} - \Delta$ where Q_{cust} is the customer's quality. Therefore, a firm with quality Q can serve only customers in the quality interval $[Q - \Delta, Q + \Delta]$.

Assume that all firms are in steady state. Assume next that one of them has, by some random disturbance, its quality adjusted upwards by dq . The firm under consideration loses some consumers at the lower end of its segment at quality $Q - \Delta$ but also obtains some consumers at the upper end of its segment at quality $Q + \Delta$. If n other firms are competing at the lower end and $n + j$ other firms can serve consumers at the upper end, the number of consumers lost and obtained are respectively $\frac{1}{n+1} \frac{dq}{[Q]} N_{tot}$ and $\frac{1}{n+j+1} \frac{dq}{[Q]} N_{tot}$, where N_{tot} is the total number of consumers. Thus, the new average quality of the firm is given by

$$\tilde{Q} = \frac{\sum Q - \frac{1}{n+1} \frac{dq}{[Q]} N_{tot} \cdot (Q - \Delta) + \frac{1}{n+j+1} \frac{dq}{[Q]} N_{tot} \cdot (Q + \Delta)}{N - \frac{1}{n+1} \frac{dq}{[Q]} N_{tot} + \frac{1}{n+j+1} \frac{dq}{[Q]} N_{tot}},$$

where $\sum Q$ is the sum of the firm's consumers' quality in steady state and equal to $Q \cdot N$ by assumption. Dividing the numerator and denominator by $\sum Q$ and N respectively and using the fact that $\frac{1+x}{1+y} \approx 1 + x - y$ for $x \ll 1, y \ll 1$, one obtains

$$\tilde{Q} \approx Q + \frac{dq}{[Q]} \frac{N_{tot}}{N} \left\{ \frac{Q + \Delta}{n + j + 1} - \frac{Q - \Delta}{n + 1} - \frac{Q}{n + j + 1} + \frac{Q}{n + 1} \right\},$$

or

$$dq' = \tilde{Q} - Q \approx \frac{dq}{[Q]} \frac{N_{tot}}{N} \cdot \Delta \cdot \frac{n + 1 + n + j + 1}{(n + 1)(n + j + 1)}.$$

The steady state is stable if random fluctuations in quality are dampened over time, or $|dq'| < |dq|$ ²⁰. Therefore, stability of the steady state depends on the magnitude of the following term

$$\frac{\Delta}{[Q]} N_f \cdot \frac{n + 1 + n + j + 1}{(n + 1)(n + j + 1)}, \quad (2)$$

where $N_f = \frac{N_{tot}}{N}$ is the number of firms in the economy.

Let us consider some special cases of (2). Suppose that a firm in steady state does not have any competition at the lower end of its segment, $n = 0$. Then (2) becomes $\frac{\Delta}{[Q]} N_f \cdot \frac{2+j}{1+j}$, and for parameter values ($\Delta = 10, [Q] = 100$) this expression is greater than one for any $j > 0$, and any $N_f \geq 10$. In other words, any steady state that implies no competition at the lower end is not stable, because a random upward quality movement is amplified. Similarly, suppose that there is no competition at the upper end of a firm's segment. In this case,

²⁰In other words, we want the eigenvalue of the difference equation $Q_{n+1} = f(Q_n)$, linearized around the steady state, to be less than one. It is always positive, therefore an oscillating dynamics around the steady state is impossible.

$j = -n$, and (2) is $\frac{\Delta}{[Q]} N_f \cdot \frac{2+n}{1+n}$ which is again greater than one for any $n > 0$, and any $N_f \geq 10$. Therefore, a steady state involving zero competition at the upper end can not be stable.

The preceding result demonstrates that steady states with less than five clusters are unstable, because they necessarily involve zero competition either at the lower or the upper end of the quality segment. How about five segments then? Assume a steady state with five firm clusters, numbered in ascending quality order. Given the parameter values that we used for our treatments, $\Delta = 10$, $[Q] = 100$, the five firm clusters will be located at qualities 10, 30, 50, 70, and 90. Suppose now that clusters number 2 and 4 move down and up, respectively. In this case, a firm from cluster 3 that randomly increased its quality by dq will have $dq' > dq$, while the one that had its quality decreased by dq will have $|dq'| > |dq|$. (Recall that dq' is the deviation from steady state after one iteration.) In other words, cluster 3 will be torn apart by any non-negligible simultaneous movements of clusters 2 and 4. Therefore, a configuration with 5 clusters is stable but the associated basin of attraction is very small. In numerical simulations with $N_f = 10$ we have observed stable constellations with 5 clusters of firms only once or twice every 100 runs.

Why, then, do we observe constellations with 6 clusters for runs with large number of firms, say 24 and 48? And why do we observe constellations with between 6 and 8 clusters for runs with 10 firms? Compare two steady states, one with C clusters and another with $C + 1$, where $10 > C > 5$. A firm that moved up by dq faces the same competition at its lower end from members of its own cluster and the lower one, with the total number of other firms given by $\frac{N_f}{C} - 1 + \frac{N_f}{C}$ (disregarding integer constraints). On the other hand, at the upper end of its segment competition from members of its own cluster disappears, and only that from the upper cluster remains. Therefore, $j = 1 - \frac{N_f}{C}$. (2) now is

proportional to $\frac{\Delta}{[Q]} N_f \cdot \frac{3\frac{N_f}{C} + 1}{2\frac{N_f}{C} \cdot (2\frac{N_f}{C} + 1)}$ or

$$\frac{\Delta}{[Q]} N_f \cdot \frac{C \cdot (3N_f + C)}{2N_f \cdot (2N_f + C)}. \quad (3)$$

The partial derivative of the preceding expression with respect to C is proportional to

$$\frac{2N_f \cdot (6N_f^2 + 4CN_f + C^2)}{4N_f^2 \cdot (2N_f + C)^2},$$

which is always positive. Therefore, the movement to a higher number of clusters implies a larger eigenvalue, and hence a less stable steady state.²¹

Summarizing the results, we see that configurations with 4 clusters are unstable and those with 5 clusters are likely to be destroyed even by small fluctuations. Furthermore, configurations with more than 6 clusters are less stable than those with 6, and indeed they are increasingly less stable as the number of

²¹A similar result is true for any number of clusters. The math, however, becomes tedious.

clusters goes up. Therefore, in numerical simulations one is likely to observe a configuration with 6 clusters.

Finally, observe that with $C = 6$, (3) equals 0.42 for $N_f = 12$, 0.433 with $N_f = 24$, and approaches 0.45 as $N_f \rightarrow \infty$. This means that configurations of 6 clusters are always stable for any number of firms.

A.3 Cluster configurations

Having established theoretically the most likely distribution of clusters, we next calculate their exact location in the symmetric steady state with C clusters. We assume that there is an equal number of firms in each cluster. Under the symmetric steady state assumptions spelled out in the previous subsection, calculations are the same for one or n firms in a cluster, therefore we restrict our discussion to one firm per cluster.

Order quality locations in a symmetric steady state in ascending order from Q_1 to Q_C . For $10 \geq C \geq 5$, the first firm (remember we restrict our discussion to one firm per cluster) has no competition at its lower end and competition from the second firm only at the upper end. Denote as D the density of customers per unit of quality. Then the first firm will serve customers located in $[0, Q_2 - \Delta]$ alone and those in $[Q_2 - \Delta, Q_1 + \Delta]$ together with the second firm. Since in symmetric steady state average quality of consumers equals own quality, we have

$$Q_1 = \frac{D \int_0^{Q_2 - \Delta} Q dQ + \frac{1}{2} D \int_{Q_2 - \Delta}^{Q_1 + \Delta} Q dQ}{D \int_0^{Q_2 - \Delta} dQ + \frac{1}{2} D \int_{Q_2 - \Delta}^{Q_1 + \Delta} dQ} = \frac{\frac{1}{2} (Q_2 - \Delta)^2 + (Q_1 + \Delta)^2}{2 \cdot (Q_2 - \Delta + Q_1 + \Delta)} = \frac{(Q_2 - \Delta)^2 + (Q_1 + \Delta)^2}{2 \cdot (Q_2 + Q_1)}. \quad (4)$$

Consider now the second firm. It is the sole provider to consumers in $[Q_1 + \Delta, Q_3 - \Delta]$ and joint provider with first and third firm in $[Q_2 - \Delta, Q_1 + \Delta]$ and $[Q_3 - \Delta, Q_2 + \Delta]$, respectively. The symmetric steady state condition then becomes

$$Q_2 = \frac{\frac{1}{2} D \int_{Q_2 - \Delta}^{Q_1 + \Delta} Q dQ + D \int_{Q_1 + \Delta}^{Q_3 - \Delta} Q dQ + \frac{1}{2} D \int_{Q_3 - \Delta}^{Q_2 + \Delta} Q dQ}{\frac{1}{2} D \int_{Q_2 - \Delta}^{Q_1 + \Delta} dQ + D \int_{Q_1 + \Delta}^{Q_3 - \Delta} dQ + \frac{1}{2} D \int_{Q_3 - \Delta}^{Q_2 + \Delta} dQ} = \frac{(Q_3 - \Delta)^2 + (Q_2 + \Delta)^2 - (Q_2 - \Delta)^2 - (Q_1 + \Delta)^2}{2 \cdot [(Q_3 - \Delta) + (Q_2 + \Delta) - (Q_2 - \Delta) - (Q_1 + \Delta)]}. \quad (5)$$

After some algebra, (5) transforms into

$$Q_2 = \frac{Q_1 + Q_3}{2}, \quad (6)$$

which says that the symmetric steady state location of the second firm is exactly between the first firm and the third firm. It is trivial to show that a similar result will obtain for all other firms located in the interior of the quality spectrum,

$$Q_3 = \frac{Q_2 + Q_4}{2}, \quad (7a)$$

$$Q_4 = \frac{Q_3 + Q_5}{2}, \quad (7b)$$

$$\dots \quad (7c)$$

$$Q_{C-1} = \frac{Q_{C-2} + Q_C}{2}. \quad (7d)$$

Finally, for the last firm C , the symmetric steady state condition is given by

$$Q_C = \frac{2 \cdot [Q]^2 - (Q_C - \Delta)^2 - (Q_{C-1} + \Delta)^2}{2 \cdot [Q] - Q_{C-1} - Q_C}. \quad (8)$$

Combining (6) and (7) we obtain $Q_4 = 3Q_2 - 2Q_1$, $Q_3 = 2Q_2 - Q_1$ or $Q_3 = Q_2 + (Q_2 - Q_1)$, $Q_4 = Q_3 + 2(Q_2 - Q_1)$. In other words, firms are located at equal distance $\delta = (Q_2 - Q_1)$ from each other. The problem of finding symmetric steady state locations is thus reduced to solving a system of two quadratic equations, (4) and (8), in two unknowns, Q_1 and δ (remember that $Q_2 = Q_1 + \delta$, $Q_{C-1} = Q_1 + (C-2) \cdot \delta$, $Q_C = Q_1 + (C-1) \cdot \delta$). The solution can be found numerically when C , the number of clusters in symmetric equilibrium, is given.

In the previous subsection we have argued that given our parameter values Δ and $[Q]$, the symmetric steady state with 6 clusters should be the most stable one. Steady state positions with 6 clusters are given by [8.48; 25.09; 41.70; 58.30; 74.91; 91.52].

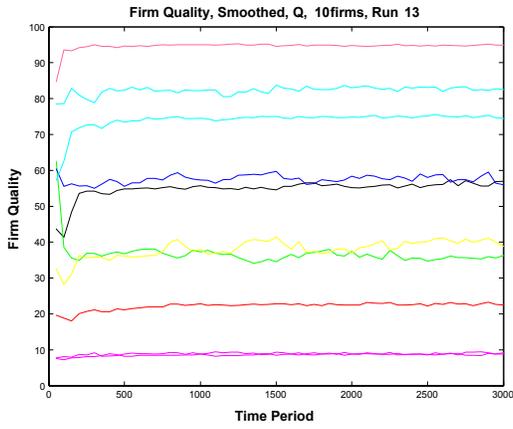


Figure 1

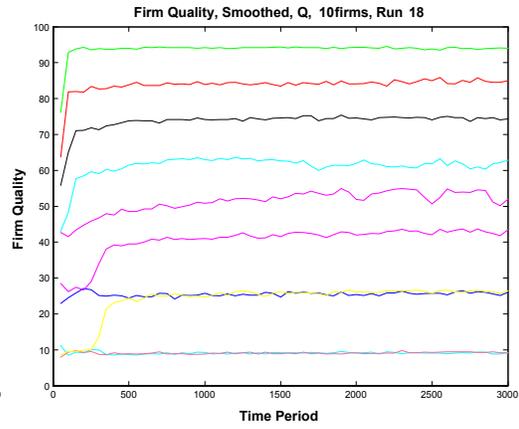


Figure 2

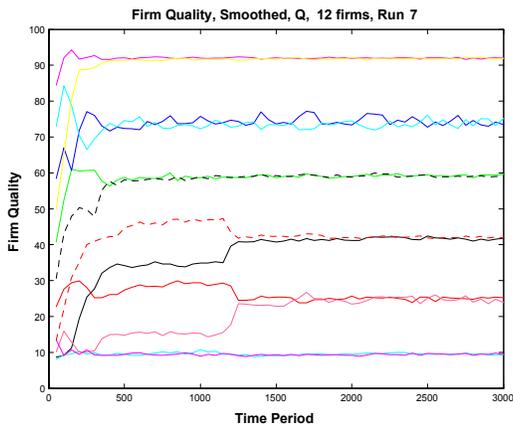


Figure 3

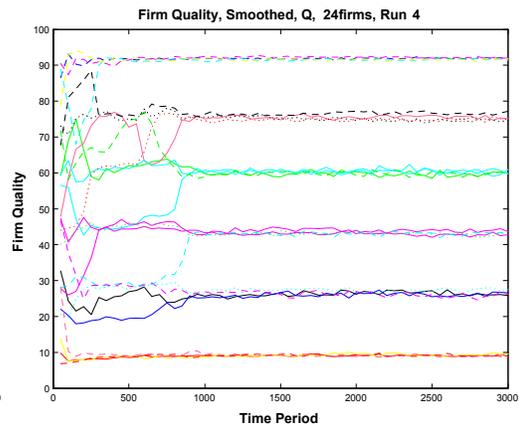


Figure 4

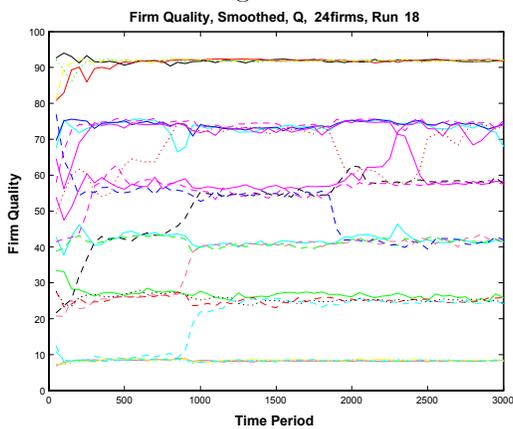


Figure 5

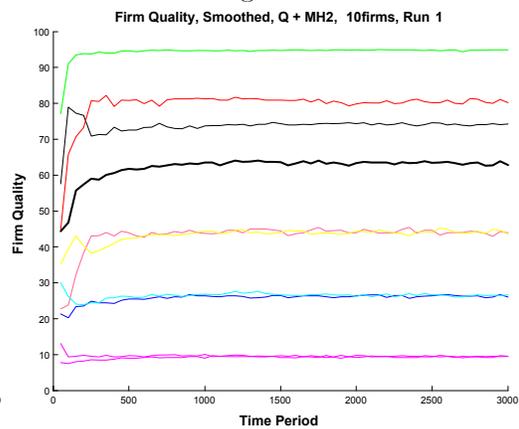


Figure 6

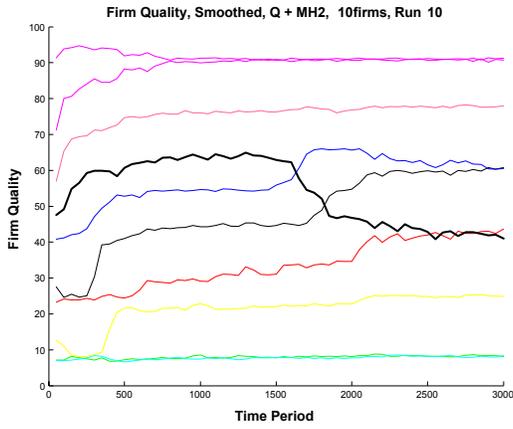


Figure 7

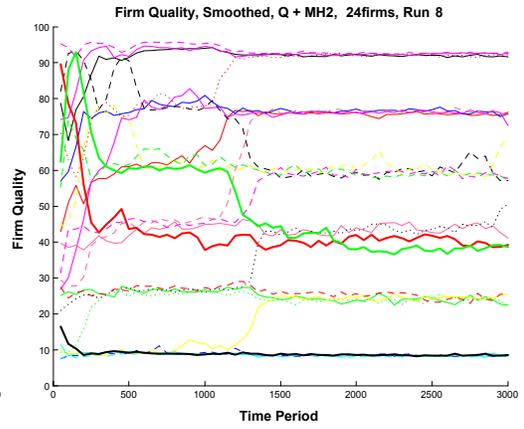


Figure 8

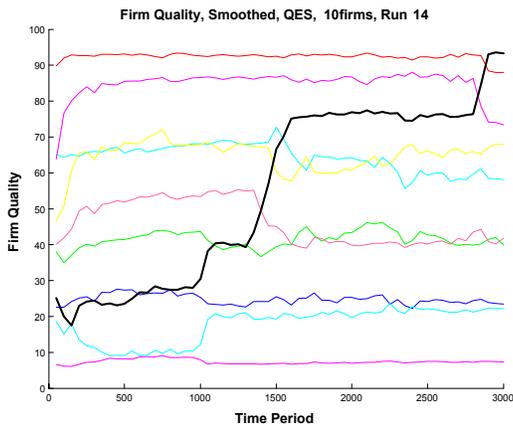


Figure 9

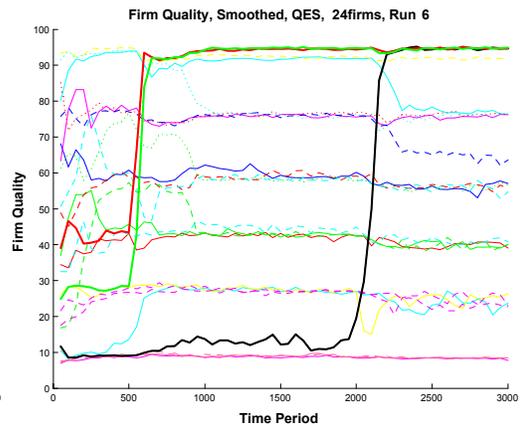


Figure 10

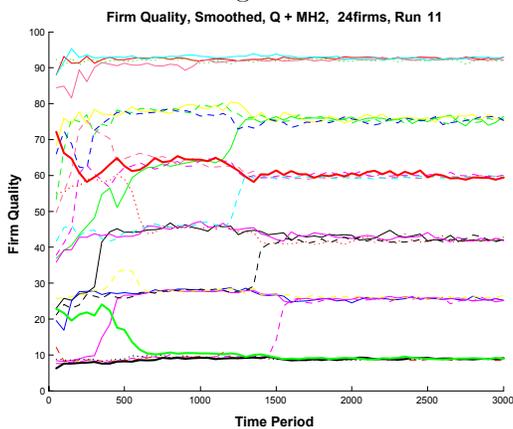


Figure 11

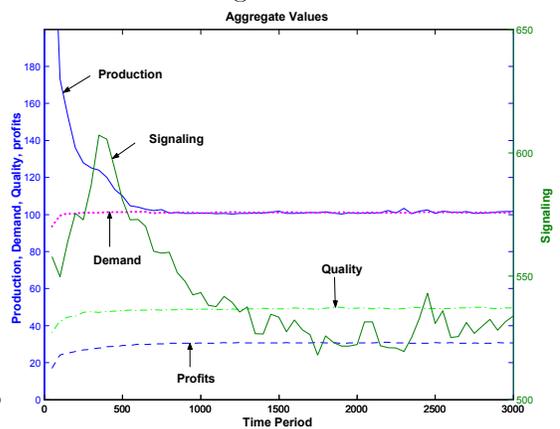


Figure 12